

**WISCONSIN DEPARTMENT OF HEALTH AND FAMILY SERVICES**  
**Division of Health Care Financing**  
**1 W. Wilson St.**  
**Madison WI 53702**

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To: Process Help Handbook Users

From: Jim Jones, Director  
Bureau of Eligibility Management

Re: **Process Help Release 06-04**

Release Date: June 1, 2006

Effective Date: June 1, 2006

**EFFECTIVE DATE**

The following process additions or changes are effective 06/01/06, unless otherwise noted. **Bold text in the new process section denotes new text. Text with a strike through it in the old process section denotes deleted text.**

**Changes**

**19 Financial Processes>  
Medicaid Deductibles**

The process flow of determining when an expense can be used in meeting a Medicaid Deductible has been added.

**41 – 55 Tools**

The topics within this folder have been arranged alphabetically for easier use.

**56 – 79 Other**

The topics within this folder have been arranged alphabetically for easier use.

**62.2 Other> Child Support  
Income**

The following note has been added.

**Important Note:** The Child Support Summary page will only display income averages when the case is a "IV A" case. A case is a "IV A" case when a child is open for a program of assistance and there is a referral made to the Child Support Agency from IM or foster care. For a non-IV a case, you will have to query KIDS for child support information.

**65 Other> Absent Parent**

This section has been added.

**66 Other> Inbox**

These pages have been updated from what was originally published (PH Release 06-03) in the CWW Training environment and training material. The Inbox search function works as outlined in this release.